



Dear Parents,

Thank you for your support for the Canteen Services. At Chartwells, we strive to enhance not only the dining experience as well as the associated purchasing process. The Enrollment APP was launched in last January with the aim to provide a one-stop payment channel. In order to further enhance the process & provide more options for you, according to various valuable comments & suggestions, an update had been undergone & a 2.0 version of the Enrollment APP will be available from June.

❖ **If you had enrolled for this Term, you are all set with your meal order & no further purchases required**

Highlight:

- More flexible ordering meal period  
Instead of ordering by Term, monthly enrolment is available in the APP.  
We understand your schedule is ever-changing & require more flexibility for your children's school meals order. In the case where you may require short term meal providing service, it is here for you. Simply send your requirement date to the email below & pay through a payment link from the APP, or you can even simply process a bank transfer.
- More meal choices for Kindergarten & Primary  
There are more choices, you can now choose them every month during enrollment. The second choice is focusing on nutrition value, environment cautions meal choice.
- You can now pre-choose your meal with your kid  
For all grades, you can now choose your meals with your kids. From feedback from other school, parents enjoys the time to choose meals with their kids, it is a chance to encourage them to try a wide ranges of food. This also helps us to accurately anticipate the order & efficiently prepare the quantity which leads to further enhance the food waste reduction.

Alternative express ordering

Chartwells understand it may takes time to get use to the APP usage, or you might prefer alternative ordering method. The frequent requests are the following:

- Hassle free & express order. Do not have time to choose everyday meal
- Prefer other payment method e.g. bank transfer
- Non-monthly order (e.g. Termly / short term order)

You may send your request & order to your specific campus in-charge & our team of manager will assist accordingly.

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